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Commercial Banking Netherlands

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HSBC France, Amsterdam Branch

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- Indonesia
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This website endeavours to meet the Web Content Accessibility Guidelines Version 2.0 (WCAG 2.0) at a minimum “Double-A” (AA) rating. The guidelines, drawn up by the World Wide Web Consortium (W3C), explain how to make web content more accessible to people with disabilities. We seek to ensure that this website is accessible to people who use assistive technology like screen readers and speech-input software and those unable to use a mouse or a pointing device.

Accessibility features on this site include:

- Strong colour contrasts
- Text can be resized
- Page layout is flexible (it resizes according to the width of your browser window)
- Headings are used correctly to make them readable through screen readers
- Links do what they say. We don't use ‘click here’
- Tables are laid out in tabular form with headings and summaries
- All form fields have labels, and follow a logical tab sequence to ensure easy navigation
We use cascading style sheets (CSS) to determine the presentation of our website – this assists those using screen-reading devices.

Where we use images, we use alternative text so that those who cannot see the image can read the text. These can be read by screen-reading devices.

Most PDF files on this site are tagged to allow basic accessibility.

This site has been built using code compliant with W3C standards for HTML and CSS. The site displays correctly in current browsers and using standards-compliant HTML/CSS code means any future browsers will also display it correctly.

**Browsers and operating systems that we support**

**Browsers**
- Internet Explorer 8
- Internet Explorer 7
- Firefox 3.0 and above
- Safari 4 and above
- Google Chrome

**Operating systems**
- XP
- Vista
- Windows 7
- Mac OS X 10.4 and above

Browser updates are available free of charge from each browser provider. Operating systems can be purchased from software vendors. We will update our list of supported browsers and operating systems from time to time as the software used by our customers changes. We also endeavour to support the most popular combinations of these browsers and operating systems, for example Internet Explorer 8 with Windows 7.

**Reasons to upgrade your browser**
- New versions are more secure
- New versions are faster
- Improved browsing experience

Browser updates are available from Microsoft, Firefox, Safari, Google.

We use accessibility testing tools and perform periodic accessibility audits of our site. Whilst HSBC strives to adhere to accepted guidelines and standards for accessibility and usability, rapid changes in technology mean it is not always possible to do so in all areas of the website. We are, however, continually seeking solutions to address accessibility issues.

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Follow this link to see other frequently asked questions.

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