## Online CRS self-certification Instructions on accessing entry points

CRS self-certification now available on Personal Internet Banking. Before proceeding, please ensure you log on to Personal Internet Banking account with Security Device or Mobile Security Key. Follow instructions below for guidance on CRS self-certification's entry points.

## **Entry point**

There are two entry points for you to access CRS self-certification in Personal Internet Banking. After logging on, click on your name to access the item menu. Pick the second item "My tax residency details" and with a click on this entry point your CRS self-certification shall begin.<sup>(Note 1)</sup>

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HSBC My banking Premier	Offers & rewards My investments My bo Get more from HSBC Investment & Cards, Io Wealth mortgage	Personal details # My tax residency details
My accounts	Welcome back X333002 ARTHUR , y	preferences n 29 Mar 2018 Log on & security settings
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## Alternative entry point

After logging on to Personal Internet Banking, click on "My Banking" to access the account dashboard. "My tax residency details" would be at the bottom of "More services" and with a click on this alternative entry point your CRS self-certification shall begin.<sup>(Note 1)</sup>

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HSBC	My banking Account dashboard	Offers & rewards Get more from HSBC	My investments My borrow Investment & Cards, Ioans Wealth mortgages	Ving My insurance Protection & MPF/ORSO
My accounts	Move I	Vloney	Global View	More services
Integrated accounts	Pay or t	ransfer	Add/Remove a country or	Pre-order foreign currency
Account opening/upgrade 24-hou		currency exchange	Clobal Transfor	Request ATM/credit card PIN
Account opening/upgra	Bill pay	ment		Manage online accounts
Time deposits	My pay	ees	eStatements/eAdvice	Request for cheque book
Place time deposit	Future	payments	View/Manage documents	Manage eAlerts
Update maturity instruc	tions e-Chequ	ue service		My tax residency details
	autoPay	/	Limits	
	eBill ser	rvice	Daily payment and transfer limits	
	Financia	al Calendar	Overseas ATM withdrawal limit	

Note 1: For the following types of account holders, please download the Individual Tax Residency Self-Certification paper form and submit the completed form to us either by post instead of using the Online CRS self-certification mentioned above. For details, please visit our CRS website at www.crs.hsbc.com/en/rbwm/hongkong.

Has received our request for your submission of an Individual Tax Residency Self-Certification paper form
 Holding life insurance products

Has more than 5 tax residencies (this will usually be where you are liable to pay income taxes)

- Has more than 20 addresses
- Has already submitted their tax residency details to us and their information is under our review

