

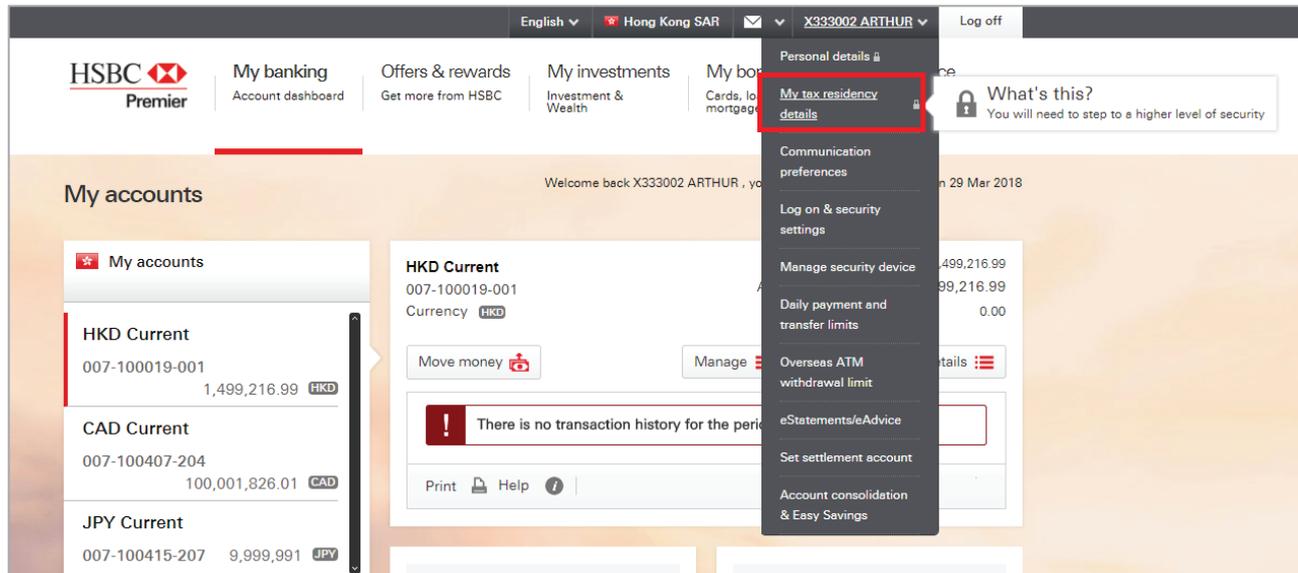
# Online CRS self-certification

## Instructions on accessing entry points

CRS self-certification now available on Personal Internet Banking. Before proceeding, please ensure you log on to Personal Internet Banking account with Security Device or Mobile Security Key. Follow instructions below for guidance on CRS self-certification's entry points.

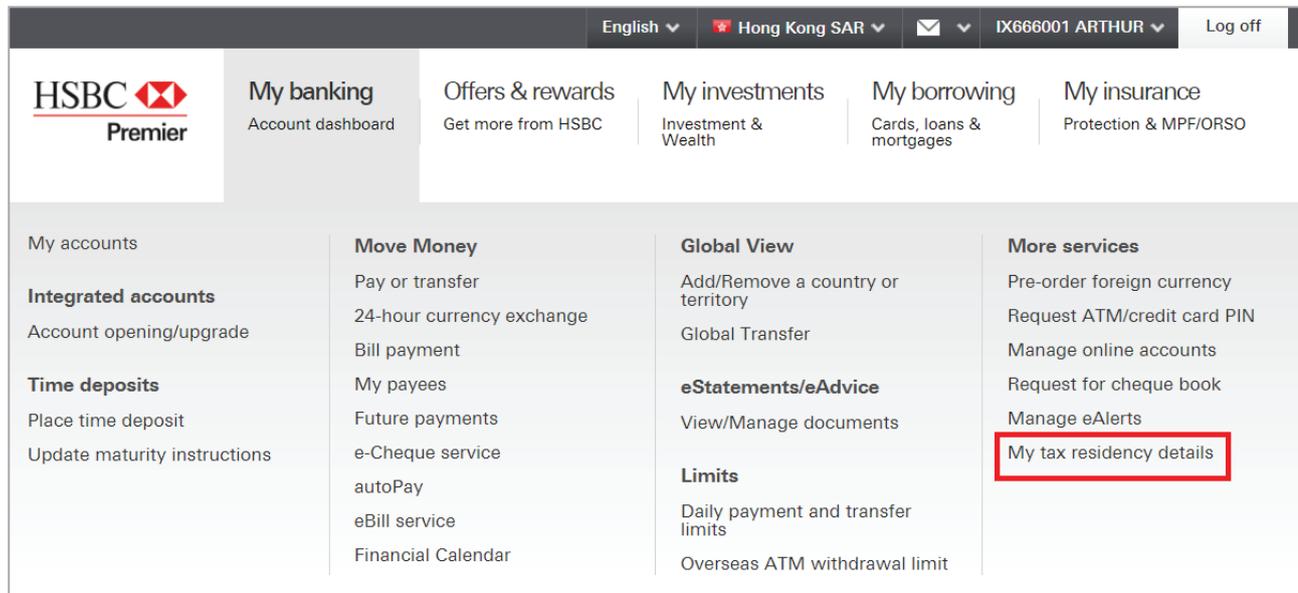
### Entry point

There are two entry points for you to access CRS self-certification in Personal Internet Banking. After logging on, click on your name to access the item menu. Pick the second item "My tax residency details" and with a click on this entry point your CRS self-certification shall begin.<sup>(Note 1)</sup>



### Alternative entry point

After logging on to Personal Internet Banking, click on "My Banking" to access the account dashboard. "My tax residency details" would be at the bottom of "More services" and with a click on this alternative entry point your CRS self-certification shall begin.<sup>(Note 1)</sup>



**Note 1:** For the following types of account holders, please download the Individual Tax Residency Self-Certification paper form and submit the completed form to us either by post instead of using the Online CRS self-certification mentioned above. For details, please visit our CRS website at [www.crs.hsbc.com/en/rbwm/hongkong](http://www.crs.hsbc.com/en/rbwm/hongkong).

- Has received our request for your submission of an Individual Tax Residency Self-Certification paper form
- Holding life insurance products
- Has more than 5 tax residencies (this will usually be where you are liable to pay income taxes)
- Has more than 20 addresses
- Has already submitted their tax residency details to us and their information is under our review